

Fountains at Boca Ciega Bay



As one of the largest senior living communities on the west coast of Florida, The Fountains at Boca Ciega Bay is an important fixture of the local economy and social fabric of South Pasadena. Two glistening bay front towers contain residences and facilities for over 700 seniors.

When the pre-1990 Tadrian PBX suddenly died, management reached out to CSM South to provide a PBX that could accommodate all the analog telephones in the residences and common areas, along with provide important features such as:

- 911 Emergency Services location information and alerts
- Call Accounting
- Reuse existing CAT 3 cable and RJ-11 jacks
- Cost Effective
- Easy to Manage



Grandstream VoIP PBX



700 Users in Campus Environment



Phones include VoIP & analog, and a Call Accounting application

CSM South proposed a Grandsteram VoIP PBX telephone system which would provide the features required and could be installed immediately, winning the install over several competitors. Beginning the project on a Saturday, CSM was onsite Monday morning with the partially pre- programmed PBX and peripherals. Resident phones were starting to go live by Wednesday. Within a short span of time, all phones were live and operational. CSM staff went to each analog port and toned and tested the phones.

CSM South is grateful for the opportunity to work with the caring and helpful staff at The Fountains at Boca Ciega Bay, and is doubly proud of being able to keep the hundreds of senior citizen residents connected to their loved ones, whether near or far.

THE FOUNTAINS
AT BOCA CIEGA BAY