Business Communications Solutions that Make Interactions Simple

Phone, Chat, Video & Collaboration All in One

Mitel Connect CLOUD makes it easy to interact with others in ways that you prefer. Our robust communications and collaboration tools, and easy-to-use UI allow you connect with others from anywhere, on any device. By putting the user experience first, you will notice a difference in how easy it is to manage, maintain and use our solutions. Mitel Connect CLOUD delivers a consistent experience across devices and provides you with flexible phone solutions so you can obtain the features right for you.

Your Complete Communications Solution

Mitel Connect CLOUD brings together all of your communications and collaboration tools into one simple interface. Quickly and easily find contacts, check their availability and connect with them via phone, IM, video, desktop sharing or conference calling, without having to open a separate window or log in to new applications.

Mitel Connect CLOUD is a true end-to-end communcations solution - from IP phones, to operating software, to data center, to customer service. Plus, it's fully hosted and managed, allowing you to free up IT resources so they can work on other strategic projects. Mitel Connect CLOUD is built on state-of-the-art data centers architected to be reliable, highly secure and scalable so you can rest assured knowing your system is running at peak performance.

Communications Built for the Modern Worker

Mitel Connect CLOUD is designed to increase productivity, bring distributed teams together and enable on-the-go workers. Our solutions deliver an intuitive and seamless user experience by bringing together advanced collaboration tools, third-party integrations such as Salesforce®, and Mitel Connect CLOUD Contact Center. Users can stay connected at all times by leveraging our softphone, mobile app and web dialers, and can easily join a conference call from anywhere.

Benefits

- Fully hosted, end-to-end solution

- Exceptional user experience across all devices

- Easy provisioning

- Reliable & secure

- Maximum scalability

- Premium customer service

Mitel®
Powering connections

Why Mitel Connect CLOUD?

Exceptional User Exeperience Across Devices

The Mitel Connect client, mobile app and web dialers deliver frictionless and intuitive communications. Manage your call handling, collaborate with others and join a conference from any device. Our easy-to-use user interface delivers a consistent experience across PCs, Macs, iOS and Android devices and requires no VPN for teleworkers.

Easy Provisioning

With Mitel Connect CLOUD, vendor management becomes easy. It's a one-stop shop for your phone system, telephony and collaboration needs. Whether you currently have an on-premises PBX or a different VoIP provider, the move to Mitel Connect CLOUD is simple. The Mitel Connect Portal is the administrative interface that manages billing and user permissions. Scale up or scale down as needed to accommodate new locations or seasonal staffing fluctuations.

Reliability

Mitel Connect CLOUD is an enterprise-grade solution with data integrity, application reliability and physical safeguards built in. It's architected with multiple levels of redundancy and load-balancing hardware to anticipate and prevent any single point of failure. Plus, it's backed by strong SLAs to maximize uptime for your business.

Security

Mitel Connect CLOUD is deployed out of highly secure data centers, leveraging infrastructure layer, network layer and application layer security protocols. All communications are end-to-end encrypted with Secure Real-time Transfer Protocol (SRTP) and granular access controls built into the solution.

Customer Service

Mitel Connect CLOUD is a premium managed service. Our mission is to deliver a communications experience that our customers love. Since we own our own software, we are able to streamline our support experience by making it simple for users to contact us. All you have to do is double-tap the '?' button on your desk phone and you will be immediately connected to our team of experts. Our team can answer technical questions, resolve problems and even help you develop a strategy for maximizing the impact of our UC solution.

Mitel®
Powering connections