

Voiceware®

Voiceware by PhoneSuite is a VoIP phone system (IP-PBX) application designed for today's hospitality voice communication needs. The server-based core makes Voiceware extremely flexible, and enables PhoneSuite to continually enhance and improve your hotel PBX feature set without expensive equipment upgrades. Voiceware is designed and built by a U.S.-based company that has been providing hotel voice communication solutions for over 20 years, and whose sole focus is to produce inexpensive yet feature rich hotel phone systems.

VoIP – Built using the latest VoIP technology, Voiceware is designed specifically for hotel use and is based on open standards to further protect your investment and facilitate new features and functionality.

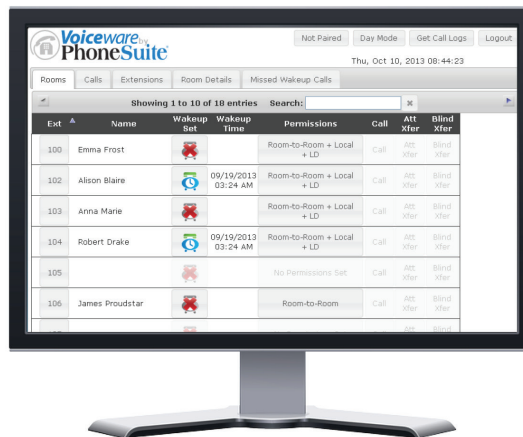
SIP or Analog – Run the latest SIP phones or your existing analog phones in the guestroom – your choice. Either way, your staff and guests can utilize the full set of advanced features available in Voiceware.

Host itYourWay – Voiceware can be run locally or hosted “in the cloud,” offering your choice of a CAPEX or OPEX weighted approach. This also allows you the ability to keep system maintenance responsibility within your organization, or utilize the experts at PhoneSuite to monitor and update the system for you.

Feature Rich – The best of today's and tomorrow's phone system technology, with powerful, modern administrative features, advanced guest tools and interaction capabilities, and a new and more efficient approach to front desk communications. New features are added quarterly based on market needs and your requests.

Scalable – Voiceware runs any size hotel with the same set of features. No property is too big or too small. Starting now, your phone system can be consistent among all your properties.

Economical – We are focused on providing the hospitality industry with more features at a better price.



Features & Benefits

Administrative

- Ability to run full-featured SIP phones from a variety of manufacturers, including soft phones
- Extensive find me / follow me capabilities
- Voice mail to email forwarding
- Conference rooms
- Handle multiple calls simultaneously
- Unlimited call/staff groupings, ring groups, and role-based queues
- Automated or on-demand staff call recording

Front Desk

- Powerful browser-based console offers more functionality and an intuitive and easy-to-use interface. No more \$1,500 consoles!
- Find guests or staff quickly by name, then one-click call or transfer.
- Pop-up screen of guest information any time you answer a guest's call. Setting wakeup calls is a snap and requires almost no training.
- All wakeup activity logged. See who set, answered, or canceled a wakeup call.
- Displays important guest information, including:
 - name
 - native language
 - VIP status
 - group affiliation
 - outbound dialing permissions
 - unlimited wakeup calls, and more
- Improves guest relations.

Guests

- Wakeup calls, and voice mail prompts are delivered in the guest's native language.
 - Unlimited wakeup calls with options including daily, weekend only, weekday only.
 - Wakeup message can include weather forecast, snooze option, or transfer to room service options.
- As extensive a guest information voice tree system as you can imagine.
- Check-out from room phone option (requires PMS with remote check-out interface enabled).
- Compatible with all hotel guest phone speed dial buttons, whether SIP or analog.

Hotel Telephone Systems - Simplified. Scalable.



PhoneSuite[®]

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